

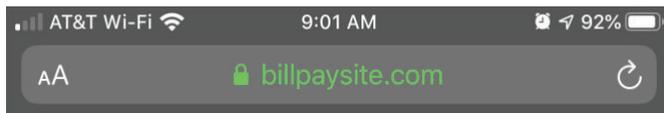
Requesting Desktop Site

If the troubleshooting steps do not resolve your issue, access the desktop version of the site.

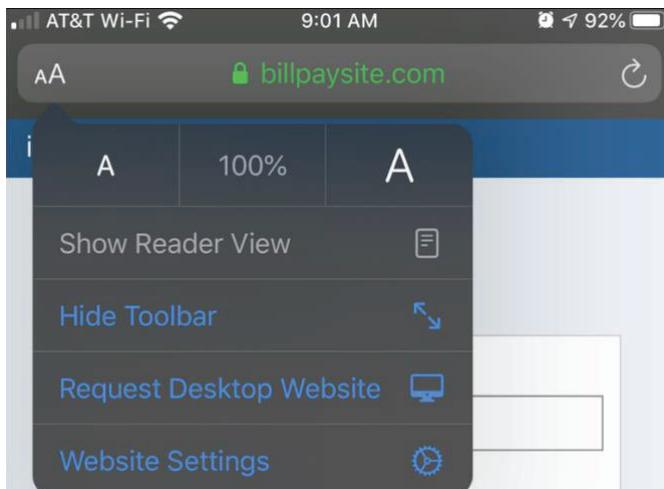
Open the **Safari** app.

Navigate to your online banking web site.

Tap the **AA** button.



Tap **Request Desktop Website**.



NOTE

If you access bill pay on an iPad, the default view is the desktop website.