

What to do with those pesky Robo-Callers?

The FTC and BBB offer the following suggestions:

- **Don't respond, just hang up.** If you get a call, don't press 1 to speak to a live operator or any other number to be removed from the list. If you respond in any way, it will probably just lead to more robocalls – and they're likely to be scams. If you do answer, hang-up immediately. Don't answer any questions or provide any personal information to an unknown caller.
- **Avoid answering calls from unfamiliar numbers.** If you don't recognize a phone number, even if it has a local area code, let the call go to voice mail. You can always call back if they leave a message and it appears legitimate.
- **Check your records for unfamiliar charges.** If you suspect you are a victim of this scam check your credit card, banking, phone and cable bill statements for unfamiliar charges. Dispute any charges that you did not authorize on purpose.
- **Report the incident.** Keep track of the initiating phone number, file a scam report with [BBB Scam Tracker](#) to help warn others from falling victim and notify the [FTC](#) or [FCC](#)
- **Contact your phone provider.** Ask your phone provider what services they provide to [block unwanted calls](#).
- **Put your phone number on the [Do Not Call](#) registry.** Access the registry [online](#) or by calling 1-888-382-1222. Callers who don't respect the Do Not Call rules are more likely to be crooks.